

Monthly Work Report
 monthly report of tickets completed (10 items)
 Generated on Jun 01, 2018 @ 12:15 am

Ticket #	Create Date	Created By(Name)	Description	Close Date	Labor by User	Days Open
1552	11-28-2017 @ 08:33 am	Meliss Eckhardt	Ron, I would like to use a cd rom drive. I have several resources that have a cd with them and I cannot use them. Thanks! Meliss Eckhardt	01-10-2018 @ 10:25 am		43 days
1573	12-18-2017 @ 10:29 am	Amber Gloor	I can't get the dvd player to work. I'll bring it by in a little bit or if you have a chance to come check it out. Thanks, Amber Gloor	01-03-2018 @ 03:13 pm		16 days
1575	12-19-2017 @ 03:49 pm	Katie Young	ABCmouse.com Customer Support: Dec 19, 2017 - 13:35 Thank you for contacting Customer Support. We reviewed your account and found that you are currently using an outdated version of our website. We believe this is the reason you are experiencing the issue you reported. We recently began a big push towards a newer format for ABCmouse.com. This format is much more streamlined and user friendly, and is regularly tended to by our technicians. Unfortunately, the version of the site you are currently using is no longer being repaired, which means that issues will continue to occur if your account is not converted to the newest version of the site. Please note that this conversion would be free of charge, and will not affect the progress made or tickets earned by your children on the site. The conversion is not mandatory, but as previously stated, glitches will continue to occur as our technicians are no longer servicing that version of the site. If you would like us to convert your account, please respond so that we can further assist you. Best, Team ABCmouse.com	01-03-2018 @ 04:03 pm		15 days
1576	12-20-2017 @ 07:44 am	Amber Gloor	There are doughnuts and pastries in the workroom for everyone..... Merry Christmas! Amber Gloor	01-03-2018 @ 12:56 pm		14 days

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1578	01-01-2018 @ 12:04 am	workroom	Equipment ID: Model Name: TASKalfa 6500i Serial Number: N4U2802069 MeterDate: Mon 01 Jan 2018 00:00:02 Counters by Function Printed Pages Copier: 1832813 Printer: 521203 FAX: 0 Total: 2354016 Scanned Pages Copier: 253498 FAX: 0 Other: 12944 Total: 266442 Counters by Paper Size A3: 98 B4: 0 A4: 3669 B5: 0 A5: 0 Folio: 2 Ledger: 2572 Legal: 2596 Letter: 2344754 Statement: 176 Other1: 0 Other2: 145 Banner1: 4 Banner2: 0 black: 28% <input type="checkbox"/> Cover Open <input type="checkbox"/> Cover Open <input checked="" type="checkbox"/> Cover Open <input checked="" type="checkbox"/> Cover Open <input type="checkbox"/> Cover Open <input type="checkbox"/> Paper Jam <input type="checkbox"/> Cover Open <input checked="" type="checkbox"/> Cover Open <input type="checkbox"/> Paper Jam	01-03-2018 @ 12:57 pm		2 days

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1579	01-05-2018 @ 09:59 am	Sara White	Ron , I need my student laptop set up to where it can connect to my projector . I am teaching a class where I need to play DVDS ... Do you think you can get this set up for me ASAP ? Thanks *Sara White * *Nordheim ISD * *Agriculture Science Teacher **& FFA Advisor*	01-10-2018 @ 04:28 pm	\$175.00	5 days
1581	01-08-2018 @ 10:34 am	Amy Lee	I am no longer teaching Personal Finance. Mrs. White will be doing that this semester since I will be doing library. If you get a chance, could you please move my "Dave Ramsey" folder to her? (I also have a CD if you would prefer to upload the CD to her. Thanks! (here is a screen shot of what I see on my computer so you know where the folder is. Second one on the list is the one that needs to please go to Mrs. White) Have a great day! [image: Inline image I] -- Amy Lee Nordheim ISD SpecEd/504 CONFIDENTIALITY NOTICE: The contents of this email message and any attachments are intended solely for the addressee(s) and may contain confidential and/or privileged information and may be legally protected from disclosure. If you are not the intended recipient of this message or their agent, or if this message has been addressed to you in error, please immediately alert the sender by reply email and then delete this message and any attachments. If you are not the intended recipient, you are hereby notified that any use, dissemination, copying, or storage of this message or its attachments is strictly prohibited.	01-10-2018 @ 04:28 pm	\$43.75	2 days
1582	01-08-2018 @ 04:49 pm	lisa.karnei	Mrs. Lee is going to start in the library. On Wednesday will you work with her on how the library program works? Thanks. Sent from my iPhone=	01-10-2018 @ 04:29 pm	\$131.25	1 day

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Ticket #	Create Date	Created By(Name)	Description	Close Date	Labor by User	Days Open
1583	01-09-2018 @ 08:49 pm	Dawn Brown	<p>Hi, Ron! I need help! My teacher computer has been spinning for two days trying to log off. I unplugged it to run the battery down but still to no avail. I was also hoping you could install a couple of programs on my computer. I'll have to look for them in the morning. Thanks! Dawn</p> <p>-- Thank you! Dawn Brown</p> <p>"Everybody is a genius. But if you judge a fish by its ability to climb a tree, it will live its whole life believing that it is stupid." - Albert Einstein</p>	01-10-2018 @ 04:32 pm	\$43.75	< 1 day
1584	01-10-2018 @ 02:19 pm	Dawn Brown	<p>Sorry, Ron! I can't find the math fonts...</p> <p>-- Thank you! Dawn Brown</p> <p>"Everybody is a genius. But if you judge a fish by its ability to climb a tree, it will live its whole life believing that it is stupid." - Albert Einstein</p>	01-10-2018 @ 04:42 pm		< 1 day